

# ZOBIOS.

It services and solutions

Empowering your business with cutting-edge digital solutions

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# **Company information**

Company name: Sky Solution., JSC

Year of establishment: 2021

Founder: Mr. Martin Do

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# **Top Message**

Dear Valued Partners, Customers, and Colleagues,

As the leader of Sky Solution, I would like to express my sincere gratitude to our customers, partners, and colleagues for your continued trust and support. Your backing and confidence form the solid foundation that helps us overcome challenges and continue to grow. Your success is the true measure of our value.

Since our establishment in 2021, Sky Solution has completed hundreds of projects and has become a trusted technology partner in e-commerce, e-learning, logistics, artificial intelligence, computer vision, and large-scale systems.

We are committed to understanding our customers' needs and delivering suitable, innovative high-tech solutions that ensure optimal cost and time efficiency tailored to each customer. Our goal is to provide maximum value and drive sustainable growth for businesses and the community.

We believe in building long-term partnerships based on trust and close collaboration, working together to achieve common goals.

We look forward to being your trusted long-term companion in conquering new challenges and seizing opportunities in the technology era. Together, we will create new breakthroughs.

Sincerely, Mr. Martin Do CEO of Sky Solution



## **About us**

Founded in 2021, Sky Solution JCS., is proud of being a fast-growing IT company, providing strategic guidance and custom technology services across various industries, including retail, healthcare, education, manufacturing, transportation & logistics, and security. With years of experience in AI/ML, computer vision, blockchain, custom app

development, we have successfully delivered many projects, creating sustainable values for both numerous domestic and foreign-owned enterprise. Our top priority is delivering innovative, smart, and efficient solutions that align with our clients' unique needs, helping them overcome challenges and drive growth in the digital era.





#### **Company Vision & Mission**

With a strong focus on researching and applying top-tier technology, Sky Solution constantly strives to become the foremost global partner in Ecommerce and Al development.

Our mission is to create tailored cutting-edge IT solutions that deliver results for businesses of all sizes. We are committed to bringing satisfaction, and profits to all our devoted clients and stakeholders who collaborate with us.

We also take shared responsibilities for well-being of our communities, creating lasting social impact, and fostering sustainable growth and development opportunities.

#### Core values

Sky Solution's culture is encapsulated in 5 words:



**Innovation**: We relentlessly research and apply cutting-edge technology to create breakthrough solutions, fostering sustainable growth for businesses and communities in the digital era.



**Transparency**: Transparency is the foundation of trust. Sky Solution is committed to maintaining openness and clarity in all activities, from business collaborations to internal operations, ensuring reliability and efficiency.



**Integrity**: We uphold the highest ethical standards, acting with integrity and honesty in every decision and partnership to create long-term value for our customers and society.



Quality: Quality is our guiding principle in every product and service we deliver. We continuously improve and set higher standards to provide the best experience for our customers.



**Impact**: Every Sky Solution initiative is designed to create a meaningful impact—helping businesses grow while contributing to the broader development of society and fostering a sustainable digital economy.



## **Board of directors**



# Mr. Martin Do Chief executive officer

- Over 10 years of experience in Software Development and Project Management.
- More than 3 years of experience leading the company in developing projects: BettaMax, GOS, Paring POS, Xe Miền Bắc, VGPS
- Globally in fingerprint matching algorithms at FVC Ongoing (Top 5).

#### Mr. Tien Ngoc Chief technology officer

- Over 10 years of experience in Software Development and Project Management
- More than 3 years of experience managing the technology team, implementing breakthrough solutions for projects: BettaMax, GOS, Paring POS, Xe Miền Bắc, VGPS
- Al and E-commerce Expert at Sky Solution
- Former AI and Architecture expert at ProtonX and G-innovations.



## **Human resources**







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Extensive knowledge & understanding



**On-time & Within budget** 



**Top-tier service** 



Safety and compliance

Gain access to a team of highly skilled experts with years of experience working on real-world projects across diverse industries.

No matter the size of your project, we are committed to delivering the solutions on time and within budget.

We leverage state-of-the-art Al algorithms and advanced technology to deliver the smartest and most innovative services.

We are committed to delivering the highest safety and compliance standards, ensuring all solutions adhere to relevant regulations.

# **Service offerings**



#### **Ecommerce**

We provide a full scope of ecommerce services, from consulting and execution to support and maintenance, aiming to help merchants achieve success with their eCommerce stores.

- • Ecommerce integration and migration
- Online store development
- • Custom ecommerce development



#### **IOT** development

Sky Solutiom offers tailored IOT development services for both startups and large companies to help them improve work safety and streamline business operations.

- Edge computing setup service
- Cloud computing service
- loT data analytics
- loT security service
- Mobile app development for connected devices



#### AI/ML

We specialize leveraging the power of AI/ML to automate businesses processes, gain deeper insights to enhance decision-making, and drive businesses efficiency.

- Edge Al computing service
- Machine learning development service
- • Natural Language Processing service
- • Bespoke generative AI model development
- Computer vision service
- Predictive analytics & forecasting service



#### **End-to-end software development**

At Sky Solution, we provide end-to-end development services for businesses of all sizes across various industries, covering every stage from concept to deployment.

- Full-cycle app development
- -• Al and machine learning integration
- Blockchain integration service
- Sustainability in software development
- IoT application development
- Comprehensive cybersecurity strategies throughout software development



#### **DevOps services**

We offer a wide range of DevOps services from comprehensive consultation to implementation, and ongoing support and maintenance to help businesses streamline operations, enhance collaboration, and achieve optimal software performance.

- DevSecOps for Built-in Security
- • Kuberbetes for Container Orchestration
- • Serverless and FaaS services for operational efficiency
- Al and ML integration
- Observability for in-depth insights



#### IT staff augmentation

Our IT staff augmentation service enables your business to hire experienced professionals from a trusted IT company based on your specific criteria and requirements. We are committed to providing carefully selected, skilled experts to ensure seamless continuity for your projects.



# **Our solutions**

#### **Ecommerce**

- Ecommerce website design and development
- CRM development
- Cloud computing solutions
- Online payment integration
- Data analytics solutions
- Order fulfillment services integration
- Personalized online shopping experience solutions
- Marketing for ecommerce solutions
- Affiliate tracking solutions
- Search engine development



#### Education

- Mobile learning apps development
- Skill boosting apps development
- Learning Management System
- Personalized learning experience
- Learning analytics solutions
- Data security solutions
- E-learning platforms development
- Student management software



#### **Healthcare**

- Hospital Management Software
- Mobile Healthcare Apps Development
- ERM Software Development
- Medical tranining Solutions
- Patient Data Security Solutions
- Pharmacy Management Software
- Remote Patient Monitoring Software Development
- Personalized Healthcare Software Development
- Telemedicine Software Development



#### **Manufacturing**

- Predictive Maintenance Solution
- Product Lifecycle Management System Development
- System Integration Solution



#### **Transportation & logitics**

- Transportation Management System Development
- Blockchain in Supply Chain Management
- Order management system development
- Warehouse Management Software Development
- CRM System Development
- Data Analytics Solutions



#### **Security**

- Multi-camera surveillance software
- Satellite Vision Solution
- Thermal Image Processing Solutions
- Data Security Solutions



## **Case studies**

# BETTAMAX

All-in-one ecommerce platform for online sellers

About our clients Our client, an ambitious ecommerce startup, set out to create a platform that integrates all the essential features to help dropshippers easily build and grow their online stores. The platform needed to meet key requirements such as rapid deployment, ease of use, a responsive store builder, and seamless integration with a wide range of tools to manage orders, customers, and sale data.

#### **Our process**



#### **Business analysis and** competitor research

Thoroughly analyze the client's unique needs and goals and conduct in-depth competitor research to identify areas for improvement, ensuring our platform would stand out.



#### Strategic planning & **Resource allocation**

Assess the client's available resources and craft a structured implementation roadmap with key milestones and estimated timelines.



#### Solution design & System architecture

Defined key features, design an intuitive UI/UX, and build the system architecture and infrastructure for a scalable solution.



#### Implementation & **Optimization**

Deploy the solution using an Aaile development approach, and provide ongoing optimization and maintenance to ensure the platform runs smoothly and remains up-to-date.

#### The results

- 10x revenue growth in just six months since the platform was launched.
- **2,500+** sellers managing over 3,000 stores across 15+ nations
- 50% reduction in operational time for sellers
- 30% increase in conversion rates for sellers
- 200,000+ transactions processed securely per month
- 1+ million products fulfilled per month

#### **Our solutions**

To meet the client's requirements, we delivered a comprehensive solution with the following key features:



#### 1. Page builder

 Enables users to build and customize their online stores without any coding knowledge.



#### 2. Al-Driven Order Fulfillment Automation

- Automates supplier matching.
- Provides real-time order tracking.



## 3. Customer Relationship Management

- Includes an Al-powered chatbot for instant customer support.
- Allows the creation and management of loyalty and referral programs to boost customer retention and advocacy.



#### 4. Al-Powered Online Payment System

 Integrates a payment gateway supporting multiple methods, including debit cards, bank transfers, and popular digital wallets like PayPal and Stripe.



# **NOTHERN VEHICLES**

#### **Our client**

Our client is a company operating in the passenger transportation industry. They built a community where drivers could post rides and others could claim them. Our client managed the drivers and reviews shared vehicle information through a live chat platform. However, as the number of drivers grew, manual management and accounting became increasingly challenging due to the large volume of messages. In addition, the admin team had to work continuously to keep operations running, causing inefficiencies and frustration among all involved.

The primary aim of this project is to automate processes in order to reduce the admin team's workload, minimize errors in the commission accounting process, and ultimately support future scalability as the business expands.

#### **Our solutions**

After a through study of the client's requirements, Sky Solution proposed building a app with including features:



#### 1. KYC verification

 Verify driver's indentity and vehicle profiles, giving passengers greater confidence in the service.



#### 2. Real-time accounting

 Automatically calculates driver commissions when a ride is marked as "completed"



#### 3. In-app chat

 Enable drivers to send and receive messages in real-time with each other.



#### 4. In-app complaint resolution

 Drivers can submit complaints directly within the app, triggering an automated group chat that includes all relevant parties and an assigned admin to ensure a quick and fair resolution.



#### 5. In-app payout

Payouts to drivers can be made directly within the app.

#### The values

After applying app in operation, Our solution brought postive changes in all aspects of operation:

#### Criteria

### Operation Costs High costs due to the

High costs due to the need to hire a large number of staff to handle manual processes.

Without Sky Solution's Solution

#### **Management Activity**

Delays in customer ride information handoff between drivers due to the old system being overloaded with multiple bookings at once.

#### **Commission Accounting Process**

Manual, time-consuming, and error-prone commission calculation process. Drivers often have to wait until the end of the day to know their earnings.

#### Scalability

Difficult to manage drivers effectively. Zalo chat groups are limited in capacity, disrupting the continuity of communication and creating management gaps.

#### With Sky Solution's Solution

Automating administrative tasks significantly reduces the need for excessive staffing, lowering operational costs.

Drivers can easily communicate and transfer customer ride information directly within the app, enabling fast and efficient connections between customers and available drivers.

Real-time and automated commission tracking allows drivers to instantly view their earnings, improving transparency and satisfaction.

The new app supports thousands of drivers simultaneously without interruption. Driver and vehicle profiles are verified, enabling secure, seamless scaling and better oversight.



# GOS

#### **About our clients**

Our client is a small and medium-sized enterprise (SME) specializing in providing ride-hailing services that link passengers to drivers. Because of manual management systems, they face a lot of operarational challenges, including:

- No CRM system in place to manage driver profiles, customer information, driving history.
- A high volume of customer complaints is received due to insufficient driver information, including names, vehicle types, and ratings or reviews.
- Lack real-time trip monitoring

These challenges have led to low service volume due to entirely manual operationsm and high customer drop-off rate and low return customers.

#### **Our solutions**

To address these challenges, GOS was developed as a comprehensive platform that simplifies driver management with essential features:



Consulting and developing a CRM system to store driver profiles and trip information.



Integrating online payment for upfront payments.



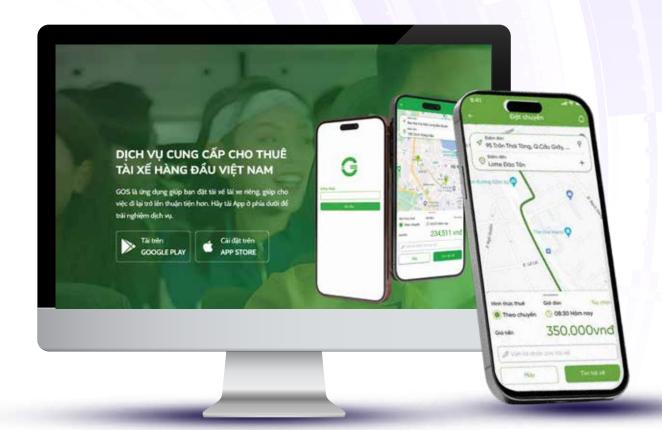
Comprehensive database system with automated revenue statistics for both the company and individual drivers.

#### The values

GOS is redefining driver rental services by offering more transparency, efficiency, and customer satisfaction. This platform is helping businesses in the sector streamline their operations while delivering higher quality services to their customers.

Our key achievements:

- Over 100 drivers registered on the platform, offering a wide range of on-demand services.
- Positive customer feedback with improved service quality driving satisfaction.
- Enhanced data storage and analysis capabilities for better decision-making and customer service.
- Increased control over routes and payments reducing the chances of misuse.



# **VGPS**

**Our client** 

Our client is a company specializing in IT solutions development. They want to hire our staff to develop a solution for action cameras for a large trucking company and an operations center (OC) for a regulatory agency to ensure the project timeline is met.

Client's demand

They want to develop a solution that enables live stream video transmission from action cameras on buses to the operations center (OC). This solution needs to ensure video stabilization, high-resolution quality, and fast transmission speed without overloading the system.

**Our solutions** 

After thoroughly analyzing the client's requirements, our team collaborated with the client's development team to complete the project with the following these solutions:



Utilizing Google's WebRTC framework for Android devices with Gstream technology image capturing for transmitting live video over the Internet using a 4G network.



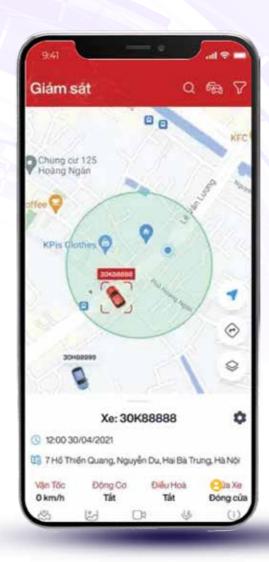
Fine-tuning the configuration to transmit data at low bandwidth while ensuring a speed of 12-15 frames per second for each camera.



Equipping each vehicle with two cameras (one for the interior and one for the exterior) and an embedded board running the Android operating system to collect sensor data and transmit it directly to the operations center (OC) in real-time.

#### The values

As a result, we have successfully delivered the solution to the third party as requested, and the system operates smoothly and without major issues once it's put into operation.





# TARING POS

# **FACE ID**

#### Challenges

In the fast-paced world of retail, time-consuming paperwork and complex invoice processing have long been a bottleneck in both customer satisfaction and business efficiency. These manual processes slow down transactions, frustrate customers, and drain valuable time that retailers could spend on improving their operations.

#### **Our solutions**

Our IT professionals developed the Taring POS solution to simplify electronic invoicing and enhance overall business performance. By cutting through the inefficiencies of traditional invoicing, this system has become a game-changer for retailers.

#### The values

With Taring POS, retailers can now operate more effectively, offering their customers a seamless shopping experience while benefiting from more efficient backend processes. This system is setting a new standard for retail management and electronic invoicing, helping businesses thrive in an increasingly competitive environment.

#### **Key Achivements**

- 80% reduction in invoice processing time, making transactions faster and more
- Enhanced customer satisfaction, providing a quicker, smoother shopping
- Improved business efficiency for hundreds of retailers, allowing them to focus on growth and service.

#### Challenges

These days, many businesses face challenges in security management, making the need for a reliable facial recognition solution critical. Existing systems often struggle to process data from multiple cameras simultaneously, with accuracy and recognition speed remaining significant concerns.

These challenges can compromise security and create inefficiencies in managing access control and staff monitoring.

#### **Our solutions**

Our system is deployed on-premise with a modular architecture that enables rapid scalability. It also supports most of commercial CCTV cameras today.



Face recognition and searching



Mutli camera Multi-object tracking for tracing movement trajetories in the building



Intruder detection



Multi-site mangement

#### The values

- Streamlined check-in/check-out processes for staff in large buildings.
- Strengthened access control, preventing unauthorized intrusions.
- Reduced operational and labor costs, enhancing the efficiency of security systems.



# Working flow

# Development methodologies



#### INVESTIGATION

#### **Requirement hearing**

 Go through the customers to identify and analyse their needs

#### **Estimation**

Create technical/schedules proposals based on requirements

#### **ESTIMATION**

#### **Planning**

• Investigate and analyze business logic, create project plan and delivery milestones

#### Designing

 Designing application architecture as well as detail screen



**DevOps development** 



#### CODING

#### Requirement hearing

- Coding & testing
- Coding and testing based on design results



#### **DELIVERY & MAINTENANCE**

#### **Delivery**

 Source code delivery, includes all design and investigation documents. We also support the deployment of the product

#### Maintenance

Provide maintenance service (contract) to continuously operate the system after development detail screen



System Design

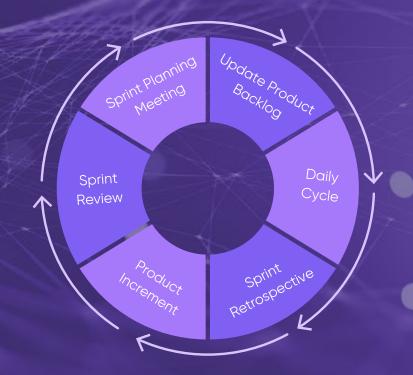
Develop

Test

Deploy

Reviev

Waterfall development

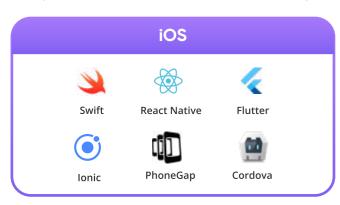


Agile development

## **Tech stacks**

#### **Mobile App Development**

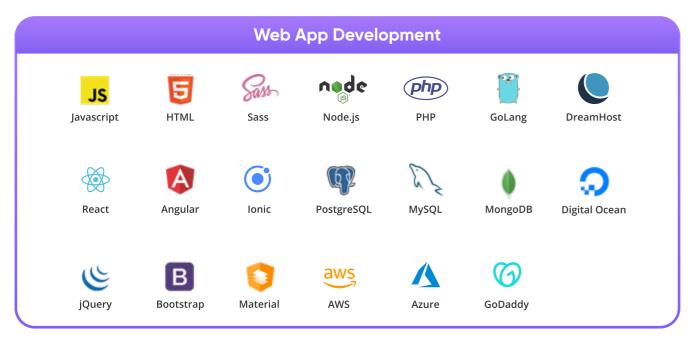
Using the best mobile interface and ensuring it seems good with Sky Solution superior experience.





#### **Web App Development**

Create a website for a client using the best framework.

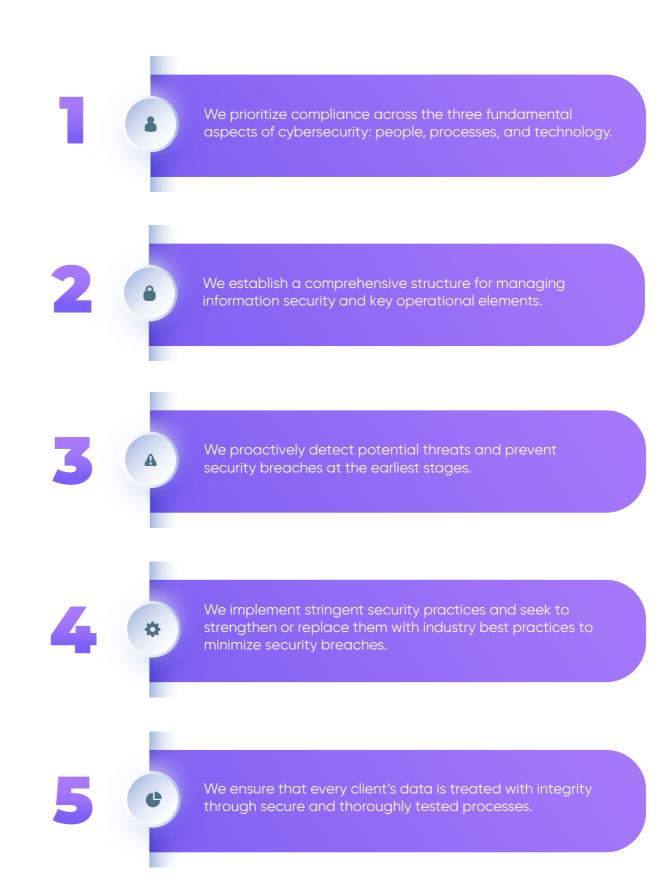






# Our world-class certfications

#### SKY SOLUTION ACHIEVED ISO/IEC 27001 CERTIFICATION



Sky Solution is committed to bringing breakthrough digital solutions that empower businesses to thrive in a fast-changing world. Together, we drive transformation, create value, and shape the future of innovation. Website: https://skysolution.com/ Email: contact@skysolution.com Facebook: https://www.facebook.com/skysolution.jsc/ Linkedin: https://www.linkedin.com/company/skysolution-jsc/ Phone: +84.836.398.668 Turning Vision into Digital Solutions